



## **ATTENTION PROPERTY OWNERS**

**The appraisal district is currently allowing only one party at a time into the lobby in an effort to reduce the risk and spread of COVID-19. Please see instructions on the front door if you do come to the office.**

The protest deadline for most property owners was May 15, 2020. Please review your Notice of Appraised Value for your protest deadline. Hays CAD is required to appraise property as of January 1 each year. As of January 1, 2020, there was no implication of the scope of the situation we are now in. While we are sympathetic to the economic distress experienced in our communities now, the impact on market values can't be reflected until the 2021 appraisals based on data gathered this year. There are at present no known provisions in the Property Tax Code that allow for reduced values for 2020 based on an event such as we are experiencing.

If a property owner would like to file a Notice of Protest and their protest deadline has not passed, we encourage them to file:

- on our website [www.hayscad.com](http://www.hayscad.com) using the Online Appeal portal
- by email - send a written appeal to [protest@hayscad.com](mailto:protest@hayscad.com) or
- leave a written appeal in the drop box at 21001 N I35, Kyle, Texas

Appraisal Review Board (ARB) Hearings will be conducted in the following manner:

*Notarized Affidavits*  
*Video Conference Hearing*  
*\*Teleconference Hearing*  
*In-Person Hearings will tentatively begin late June*

*\*Teleconference Hearings are Formal Hearings with the ARB & a District Representative – these are not conducted with an individual appraisal staff member.*

Please visit the Protest Info tab for instructions on each of the available protest hearing options. The best way to contact the appraisal district at this time is by email to [info@hayscad.com](mailto:info@hayscad.com). Continue to visit our website for updates.